



O-YA Participant Policy Grades 2 - 6

Consent, Release of Liability, Waiver of Claims, Assumption of Risks & Indemnity Agreement

Please read carefully

I, agree and understand that my child, named on this form, a minor pursuant to the Age of Majority and Accountability act, has my permission to participate in the Osgoode Youth Association's program. As the Parent or Legal Guardian of the child registered in this program, I and my child agree to indemnify and hold harmless the Osgoode Youth Association from all claims, demands, actions and causes of action, loss, costs or damages that the Osgoode Youth Association may suffer, incur or be liable for in relation to any injury my child may suffer or cause to others in connection with my child's negligence or actions while my child is participating in this program. Furthermore, I and my child hereby release, waive and discharge the Osgoode Youth Association from all liability to our heirs, executors, administrators for all loss or damage and any claim or demands for such loss or damage due to injury to person or property.

By signing this agreement, I and my child understand that my child will be assuming injury and certain legal risks. I, as the Parent or Legal Guardian of the child, confirm that I understand and agree to the conditions contained in this agreement prior to signing it.

Code of Conduct

As a community based not-for-profit organization, O-YA's relationship with our clients is critical to our success, and we will do our best to provide a safe and enjoyable environment with high quality and fun programs. As an employer, O-YA is responsible to provide its employees with a rewarding, challenging and safe work environment. For these reasons, O-YA has expectations of our clients in our day to day operations



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Client Code of Conduct

1. Treat fellow participants, O-YA staff and volunteers with respect and courtesy. Disrespectful behaviour, including harassing clients or staff, is not acceptable. Respectful behaviour is simple: keep your hands and feet to yourself, speak nicely to each other, listen to O-YA staff and volunteers, ask a Youth Worker for help if you need it.
2. Take care of O-YA's facility, equipment and furniture
3. Keep valuable/personal items in your backpack, or with you, at all times. O-YA is not responsible for lost or stolen items. Electronic devices including cell phones, ipads/tablets, and video games are only allowed during "Electronic Free Time" on Fridays. On other days, these items will be taken away and given back upon sign out.

Refusal of Service

O-YA makes every effort to work with clients to continue service, but failure to respect the above Code of Conduct may result in refusal to serve.

Behaviours which are unacceptable will be communicated to parents at sign out. However, based on the intent and severity of an incident, participants may be asked to leave before the end of the program. If your child is asked to leave, parents/guardians will be expected to come directly to O-YA for pick up. Again, based on the intent and severity of the incident, or if a participant has been sent home 3 times previously, individuals may be asked to permanently leave the program. Individuals may be asked to leave:

1. Where a manager and an employee agree that the participant has contravened the above Code of Conduct
2. Where a participant threatens or harms fellow group members, staff or volunteers or is disruptive to the group's ability to function
3. Where a participant behaves violently, or is threatening or obscene in interaction with employees, volunteers or other service users.